

ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA
COMMITTEE
17 SEPTEMBER 2014

Title of paper:	WARD PERFORMANCE REPORTS: QUARTER 1	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director for Commercial and Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
Report author(s) and contact details:	John Marsh, Locality Manager 0115 8838467 – john.marsh@nottinghamcity.gov.uk Rob Gabbitas, Neighbourhood Development Officer Rob.gabbitas@nottinghamcity.gov.uk Tel: 0115 8838472 Linda Wright, Neighbourhood Development Officer Linda.wright@nottinghamcity.gov.uk Tel: 0115 8838473 Iffat Iqbal, Neighbourhood Development Officer Iffat.iqbal@nottinghamcity.gov.uk Tel: 07985221347	
Other colleagues who have provided input:	Dave Halstead, Head of City Services Dave.halstead@nottinghamcity.gov.uk Linda Robertson, Analyst, Crime and Drugs Partnership Linda.robertson@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		X
Cut crime and anti-social behaviour		X
Ensure more school leavers get a job, training or further education than any other City		X
Your neighbourhood as clean as the City Centre		X
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		X
Deliver effective, value for money services to our citizens		X
Summary of issues (including benefits to citizens/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward Priorities • Community Engagement • Finance • Safer theme – Crime and Anti-Social behaviour (ASB) 		

- Neighbourhood theme – Environmental issues and Housing
- Working theme – Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following is a brief summary by the respective Neighbourhood Development Officers (NDO):

Ward: Arboretum

NDO: Linda Wright

Neighbourhood Action Team (NAT): The NAT is actively in the process of delivering the newly agreed aims and objectives that have been agreed for 2014-15. The overall outcomes from the plan should enhance visitors and residents experience of being in the ward.

Crime: Year to date (YTD) in quarter 1, all crime shows a decrease of -9%. Confirming that the various strategies which have been put in place by the police, like operation Cocoon and the Micro Beats, are starting to have an impact on reducing crime in the Ward. Burglary dwelling has been reduced by -33% in this quarter. There were 49 actual incidents in the same period in 2013 compared to 33 this quarter.

ASB: There has been an increase of 89 actual incidents reported in this quarter compared with 2013 which had 235 incidents (an increase of 38%).

Cleanliness Index: The Cleanliness Index Score for this quarter was actually up slightly to 94 respectively, compared to the neighbourhood target of 86.

Graffiti Reports: During quarter 1 there have been 142 reported incidents of graffiti, compared with 83 (YTD) 2013. City Services aim to remove all graffiti within 48 hours of it being reported.

Fly Tipping: During quarter 1 there have been 187 reported incidents which shows a decrease of 25%.

Unemployment Rate: During quarter 1 there has been a slight increase in the number of all residents aged 16 - 64 within the ward who have been claiming Job Seekers Allowance of 2258. Compared to 2500 in 2013 (YTD).

Community Protection: During this quarter there was nearly a 50% increase in the number of dog fouling reports which were 100, compared to 48 (YTD). There were 5 dog fouling operations carried out within the Ward during this period to address the issue.

During the first quarter there were 37 alcohol confiscations from Community Protection Officers (CPO's).

There were 12 fines issued and 200 letters before action (LBA's) delivered to residents regarding bins on streets.

Fire: There were 4 deliberate fires in the ward this quarter compared to 11(YTD) in 2013 , which is a decrease of -64%.

Key Successes: During the period April to July, two additional lighting columns have now been installed at Bridlington Street Park at the request of the Bridlington, Oldknow and Brown Street (BOB's) Tenants and Residents Association (T&R), in an attempt to reduce ASB issues on the park. The residents were so pleased with the extra lighting they invited the Evening Post to the light switch on to mark the occasion.

The Street Drinkers Plan is now being delivered by the Police and CPO's to reduce street drinking in the Ward. The CPO's and the police are working closely with residents and local housing providers like Framework to ensure local drinkers' are being supported to reduce their drinking. This plan is being monitored monthly via the NAT.

The Micro cleansing plan is now being delivered. Phase 1 has seen the smaller green bins given to residents at the flats above the shops on Radford Road being removed and replaced with two larger 1100 bins in an attempt to stop the vast increase in the amount of fly tipping that had been taking place over the summer. This plan is being monitored over the next 12 months through the NAT to ensure there is a reduction in this type of ASB.

The Arboretum Fun Day was delivered this year from the grounds of the Unity School. Take 1 Studios took on the co-ordination role for this annual summer family event funded by the local councillors. Kemet Radio station did their live broadcast from the event which turned out to be a real success for all involved.

The proposed parking restrictions for Court Street are now out for public consultation. The final scheme should be reviewed and implemented this financial year.

The Central Locality Domestic Violence and Abuse Strategy has been completed by all the key stakeholders such as Wais, the Police, the Crime and Drugs Partnership and other NAT partners. The strategy has been developed with clear delivery aims and objectives which will increase awareness and participation for all the differing individuals who work and live in the ward.

Maple Street Park has been a hotspot site in the ward for all kinds of ASB such as alcohol, drug abuse, and both human and dog fouling until recently. It was agreed at the NAT that Take 1 studio's youth project would be funded to deliver two youth sessions a week at this site over the summer period. This course of action has proved to be popular, as ASB complaints have declined in the last two months. The launch event on the 11 August was so successful they have been funded to host another event where a DVD will be produced documenting the experiences of the young people that frequent the skate park and Take 1 have managed to attract some funding from local businesses to help with sustainability.

Issues: There are still a noticeable number of cars for sale parking on Gregory Boulevard and other side streets. This issue has been raised at the NAT and is being monitored by CPO's before deciding an appropriate course of action.

The BOB's T&R, St Paul's and Pleasant Row T & R and residents that attend the Local Area Group (LAG'S) all want an increase in awareness raising to be targeted at the Eastern European communities in order to address and encourage better social integration into the new communities they find themselves in. For example, new residents are not always sure of how to present recycling or dispose of bulky waste appropriately. Scrap metal dealing is now becoming intolerable on some streets due to the noise made breaking scrap up in back gardens to get the metal for sale and the debris left behind, being discarded on the street or left in alleyways. The CPO's have been

tasked to resolve this issue, and there has been a meeting to look at getting leaflets out and speaking to the residents in the most effected streets.

Bins have been missed on particular streets across the area and this has been an ongoing issue. There has been an increase in complaints with regards the street cleansing of some of the foot paths in the ward which will be addressed and monitored over the next year via the Micro Street Cleansing Plan. This issue was recognised via the NAT some time ago and it will be necessary to ask the Locality Board for extra resources to help provide funds to bring about a sustainable improvement in the cleansing of the Ward.

Events: 5 April Community Partnership Forum Employment event at the Jubilee Campus Nottingham University.

3 July an introduction to Domestic Violence and Awareness Training for all service providers in the ward who deliver face to face work with the public.

1 August Feel Good Friday Event on the Forest, co-ordinated by the Hyson Green Children's Centre Team.

3 August there was a Sport Event day, co-ordinated by the Nottingham Sports Group and was supported with funding from the local Councillors. The main events were the 6 youth football teams and 6 adult football teams which participated on the day as well as a 5k run plus other fun sports activities. There were over 300 people in attendance which took place on the Forest.

9 August there was the Hyson Green Festival which took place on the Forest. This event was co-ordinated by the Hyson Green Cultural Group who are, in the main, local individuals that wished to put on a festival celebrating the diversity within the area. There was singing and dancing from a variety of cultures and food from around the world was on sale. It was an excellent social cohesion event bringing over 600 people together from all cultures and communities.

The young people's forum NG7 Voices has 2 years funding which is being co-ordinated by Hyson Green Youth Club and is an open group for all young people aged 14 – 25. MP Chris Lesley is supportive of the group which was also launched at the Hyson Green Festival.

Ward: Dunkirk and Lenton

NDO: Iffat Iqbal

Crime:

- In Quarter 1 all crime in the ward was down 18%, 244 crimes have been reported compared to 298 in the previous year.
- The largest volume of crime was theft with 80 incidents reported. The majority of offences are shop theft occurring at Sainsburys and QMC and the remaining relate to other theft offences at the QMC.
- 28 dwelling burglaries were reported, with the main cause being insecurities, compared to 44 in the same period last year.
- Dunkirk and Lenton ward has the highest crime rate for theft offences, second highest for vehicle crime and third highest for dwelling burglary compared to the 20 wards of Nottingham City.

ASB: There has been an increase of ASB incidents with 161 incidents reported compared to 81 last year. A lot more incidents were related to noise nuisance in this period.

Cleanliness Index: The Cleanliness Index Score for this quarter was 60 compared to neighbourhood target of 86.

Graffiti Reports: There has been a massive decrease in graffiti incidents totalling only 11 incidents compared to 63 in the same period last year.

Fly Tipping: Another great improvement, only 10 incidents reported in this period compared to 117 last year.

Unemployment Rate: The number of unemployed persons was 456 compared to 679 for the same period in the previous year, representing a decrease of -33%. However, figures could be skewed by the student population which is 68% of the total ward population.

Fire: There were no incidents of deliberate (primary and secondary) fires in the Ward for this period.

Key successes: Concerns of ASB, fly tipping and illegal parking was raised by St Anthony Court residents. Consultation was carried out with the residents and, as a result, CCTV and bollards were installed near the entrance to the parking area. Tree logs were placed on the green verges to secure the site as a short term temporary measure alleviating issues of ASB in the area.

Noise nuisance caused by students has been highlighted as a serious concern for EdnaGOlds Primary School and long term residents living in Lenton. Through a presentation the school showed 23% of their pupils were effected by noise mainly caused by students' late night parties which had an effect on pupil attendance and test results. As a result, local Councillors have set up a group involving the Police, Community Protection, Nottingham University Community Relations and Student Union, Neighbourhood Management, and NCC Student Strategy to plan actions to tackle this issue. Posters have been designed by children which will be turned into signs and put on lamp posts around the Lenton area raising awareness of the effects of noise nuisance. Also a Strategic Noise Group has been set up by NCC Environmental Health to introduce a Noise Strategy on Environmental Noise and to ensure greater co-ordination and effective use of powers and measures to reduce Neighbourhood noise.

The Student Waste Action plan and recycling banks have been successful in the area.

Issues: At the Leader Listens residents from Penn Avenue raised concerns of drug dealers in the Sherwin Grove alleyway and under the bridge on Sherwin Road and back of Penn Avenue. A meeting has been planned by the local Councillors in September to deal with this.

Waste management including recycling, bins on pavement, over-flowing and contaminated bins, and waste in gardens is still a major concern for residents.

Events: The Leader Listens event took place on 11 June at Thomas Helwy's Baptist Church and a large number of residents turned out to speak to Nottingham City Council leader. Residents' concerns were focused on housing issues including social housing and Article 4 Direction, noise mainly caused by students, parking, and development sites for building family homes and messy front and rear gardens.

The Lord Mayor, Councillor Ian Malcolm, officially unveiled a blue plaque at Penn Avenue, Lenton celebrating the maisonettes unique historical position in the geography of the City. The plaque commemorates the building of the maisonettes by Jesse boot in 1926 and recognises their unique architectural style, more likely to be seen in a London borough. Agencies also put on a fun afternoon for residents and Groundwork's carried out consultation on potential improvements to the grounds at the front and rear of the maisonettes and local children gave their own suggestions about how they would like the grounds to look. A report is being prepared to outline the recommendations.

A Community Fun Day was organised by the Dunkirk and Lenton Partnership Forum in the Church Square, highlights included Zimbabwean sounds and reggae, Mouthy Poets, Henna Painting and lunch prepared by Crocus Cafe.

NAT: NAT which has representation of various key service providers across the Ward are currently delivering/planning to deliver on the revised Ward priorities. Challenges include tackling waste management, noise nuisance, promoting positive mental health and wellbeing and reduction in burglaries.

Ward: Radford and Park

NDO: Rob Gabbitas

Crime: There has been a 19% reduction in all crime for the same period in 2014/15 compared to the previous year, representing 83 fewer crimes. Incidents of criminal damage saw an increase of 7, from 35 to 42. Crimes relating to violence increased by 41%, from 51 to 72.

There were fewer dwelling burglaries during this period with a 54% reduction from 56 to 26.

ASB: The Ward has seen a 28% increase in all ASB cases compared to the same period last year. This represents 57 more reported incidents.

Cleanliness Index: The Cleanliness Index Score for Radford and Park Ward based on a quarterly average was 63 compared to an average of 86 during the same period last year.

Graffiti Reports: During quarter 1 there have been 46 reported incidents of graffiti which is significantly lower than the 133 cases reported in the previous quarter (quarter 4), although this figure compares similarly to the 45 reported cases during the same quarter in the previous year.

Fly Tipping: There have been 141 incidents during quarter 1 compared to 75 for the same period last year. Some of this increase is a reflection of a stronger Community Protection presence across the Ward.

Community Protection:

Dog Fouling operations: 8

Alcohol seizures: 17

Bins on streets / Fixed Penalty Notices (FPN): 125

Letters Before Action (LBA): 128

Unemployment Rate: The number of unemployed persons was 1,915 compared to 2,287 for the same period in the previous year – representing a decrease of 372. This shows 16% fewer people

as unemployed.

Fire: There were 2 deliberate fires during this period.

Key successes: New build schemes continue to progress at Argyle Court/Kapwood Close and Highhurst Street. Both developments provide some scope for reviewing the wider street scene to consider whether additional funding could be made available to complement the new housing. This is particularly important at Clifford Street where there have been a series of site visits/briefings and dialogue with the Alfreton Road traders. Highways and Landscape designers will be looking at options for improving pedestrian safety on Clifford Street and reconfiguring the existing private car parking area which is now in a poor condition.

The new play equipment has been installed at the existing play area opposite the John Carroll Leisure Centre. This now provides a stronger connection between the open space play area and the indoor leisure facilities at John Carroll which will hopefully lead to higher take up facilities and more families and children experiencing the additional facilities in this area. The timing also coincides with the new build schemes by Nottingham City Homes and Nottingham Community Housing Association which will bring new families into this area.

Supported by Dunkirk and Lenton Forum, Radford Lenton Community garden project has overseen the transformation of the rear garden space which was previously undeveloped. It is now an attractive garden space which can be enjoyed by local residents and complements the library site.

Radford Recreation Ground – draft proposals are in place to promote this site as a Green Flag park – see separate report on this agenda. This development also links to the Green Corridor project which seeks to create a safer pedestrian and cycle pathway connecting the Lenton and Radford communities. Additional funding will be required to support the Green Corridor initiative particularly in terms of designing and installing safe crossing points along Castle Boulevard, Derby Road and Ilkeston Road.

Derby Road/Canning Circus 'Independence' event took place on Saturday 5 July and provided an opportunity for some Derby Road traders to market their wares and raise the profile of this area as an important specialist shopping destination. The event was supported by the Big Piano drop and by Primary artists.

Radford Mill site – Nottingham Community Housing Association (NCHA) held a successful launch event at John Carroll to officially launch the new house building scheme at Garden Street/Norton Street. This event has given rise to joint discussions about the promotion of a welcome event for new families in this area once all the housing developments have been completed.

Issues: Two specific priorities to address flytipping and waste management are being taken forward by City Services working in partnership through the NAT. A flytipping project group has met once in July and will be looking at ways to tackle repeat flytipping around car parking sites (Garfield and Clifford Streets).

City Services will also be working initially on Glentworth Road to raise awareness of waste management operations in this area and identify improvements such as alleyway clearances and gating improvements. Some funding has been made available to support this work over the next year, adopting a street by street approach – to involve key partners, door knocking, raising awareness of recycling and looking to develop neighbourhood initiative such as hanging basket

projects where there is sufficient resident support. The work around Glentworth Road will take effect during September – November with a review at the end of this period before moving onto Wordsworth Road and Grimston Road

Events: 31 May – Castle Cavendish organised a 10th Birthday event

3 June – Green Corridor cycle the route event

18 June – Radford Mill new build launch event by Nottingham Community Housing Association

5 July – African Women’s Empowerment Forum

31 July – Lenton Triangle – City Services cleansing ‘blitz’ – 20 additional tonnes of waste cleared.

4 August – Green Corridor Briefing - students design presentations

1 September – Grimston Road alleyways – new waste management campaign in this area

11 October- Curry in the Park at Radford Recreation Ground

Recommendation(s):

1	To note the key information from the Ward Performance reports
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; Ward Performance reports will help to support this.
- 2.3 The Ward Performance report captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as

the Ward Action Plan, Neighbourhood Action Team's (NAT) action log, Crime and Drug Partnership (CDP) plans and other partners' implementation plans.

- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers, with data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions) x

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report.

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None